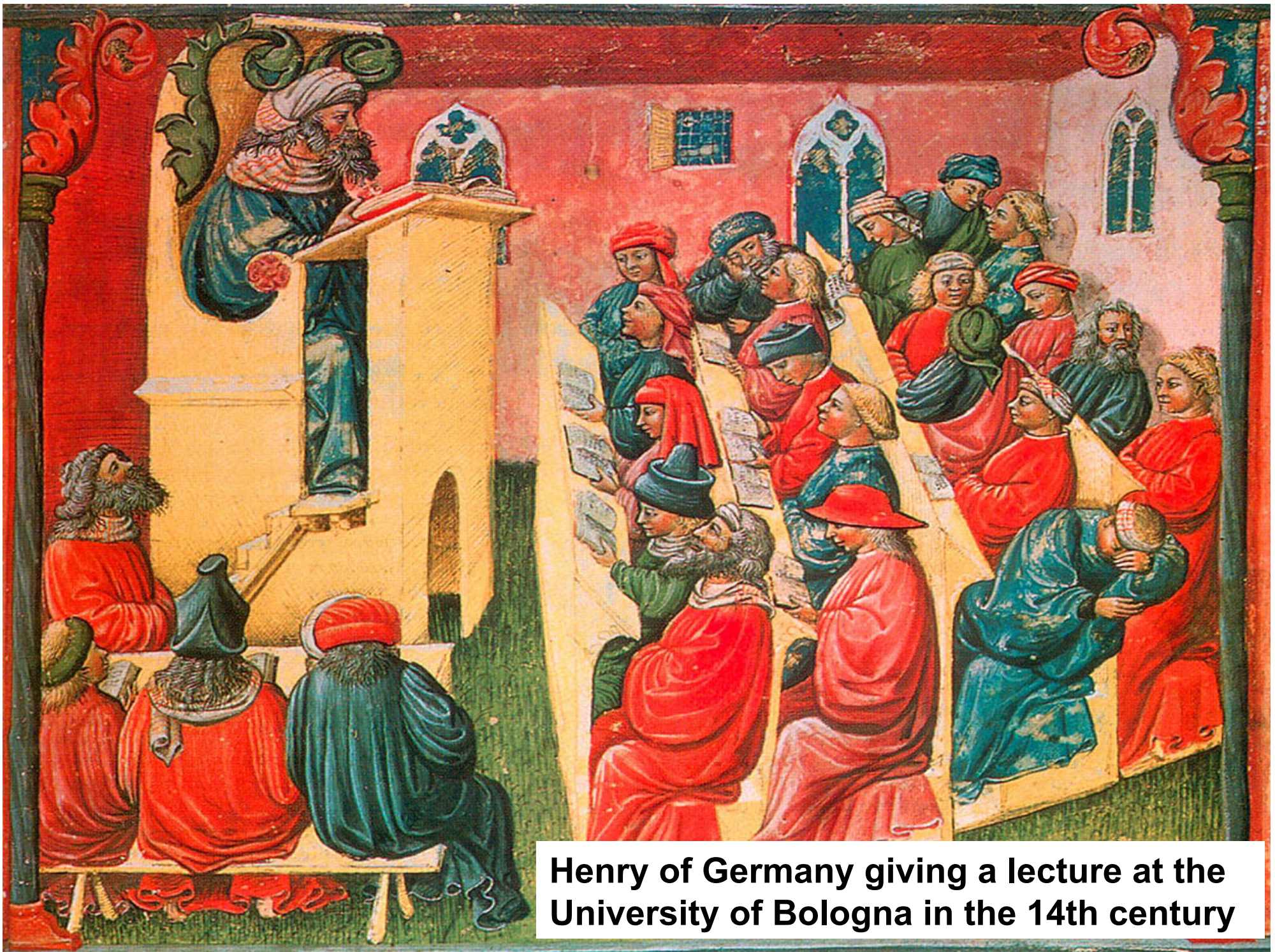


Gurteen Knowledge Cafe



Tallyfox, Frankfurt, 9 October 2013





Henry of Germany giving a lecture at the University of Bologna in the 14th century

Have you ever questioned the lecture as
a means of teaching/learning?





Show me a Professor
of Education ... who
lectures, and I'll show
you a hypocrite who
doesn't read the
research.

Donald Clarke, PlanB Learning

Gurteen Knowledge Cafe



London, September 2002

Global Knowledge Cafés

- I have run them all over the world
- Some interesting cultural experiences
- Format always works
- People love to talk
- Discovered their power



Gurteen Knowledge Café Process



Basic Café Process

- Speaker makes short presentation
- Poses a trigger question
- Small group conversations at tables
- Three rounds of conversation
- Whole group conversation (circle)
- Share actionable insights



Process adapted depending on the purpose of the Café, context, numbers, venue etc

Café Principles

- About a learning conversation (dialogue) – not debate
- Everyone equal; no table leaders; no reporting back
- No one forced to do anything
 - OK to just listen
- People trusted to talk about what is important
 - OK to go off-topic
- People take the real outcomes away in their heads
- Minimal summarization or attempt to reach consensus

Café Outcomes

- Outcomes are what you take away in your head
- Deeper understanding of the issues discussed
- Deeper insight into other people's perspectives
- Better appreciation of your own point of view
- Improved relationships
- Position to make more informed decisions

The Knowledge Cafe



How can you be a catalyst to help untap knowledge in your organisation?



www.gurteen.com



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